

Terms & Conditions

Terms of use

1. GENERAL PROVISIONS

1.1. This Agreement is a public offer (offer) of the Administration containing the essential terms of the agreement on the use of the Site by the User.

1.2. Use of the Site, including its viewing, information search, use of services (hereinafter referred to as the use of the Site) is possible only subject to the full and unconditional acceptance of the terms of this offer (acceptance) in the form established by this Agreement.

1.3. If you disagree with the terms of this Agreement, the User is obliged to immediately stop using the Site.

1.4. Any use of the Site by the User in the absence of an agreement between the Parties is illegal, the Administration is not responsible for the consequences of such use of the Site.

1.5. The acceptance of this offer is any action by the User to use the Site.

2. SUBJECT OF THE AGREEMENT

2.1. Under this Agreement, the Administration provides the User with free access to the Site, as well as to the services posted on the Site, and the User undertakes to use the Site in accordance with the terms of this Agreement.

2.2. The user agrees not to use the Site for commercial purposes without the prior written consent of the Administration.

2.3. The User agrees not to use the results of intellectual activity posted on the Site (including, but not limited to: images, texts, program code) without the prior written consent of the Administration.

2.4. The administration does not provide the user with any paid services. The administration does not provide the user with medical services, whether paid or free, does not engage in other medical activities, the sale of medicines and other products related to medicine.

3. DESCRIPTION OF SERVICES

3.1. The site is an information and analytical service designed to search for doctors of the required specialization, qualifications, and work experience.

3.2. Information about doctors posted on the Site can be obtained by the Administration directly from medical institutions or the doctors themselves. The administration takes measures to verify this information and exclude inaccurate information, as well as information for the placement of which the consent of doctors has not been obtained.

3.3. The administration guarantees that all comments posted on the pages of the Site are received from Visitors. The administration takes all reasonable measures to prevent the posting or removal of comments from information that is knowingly inaccurate or does not comply with legislation.

3.4. The Administration makes all reasonable efforts to prevent malfunctions and malfunctions in the operation of the Site, however, it does not guarantee its uninterrupted operation, is not responsible for it and does not undertake to notify Users of interruptions.

3.5. The rating of doctors is formed by the Administration on the basis of criteria established by the Administration. The administration guarantees that it does not charge for increasing the position of doctors in the ranking, posting or deleting comments, and highlighting profiles of doctors.

4. CONFIDENTIAL INFORMATION

4.1. The User gives his consent to the processing of his personal data provided when using the Site, including the collection, storage and transfer of his personal data (as defined in Law No. 133 of 08.07.2011 on the protection of personal data) to third parties, which are understood in the Agreement medical facilities and doctors providing medical services.

4.2. When using some services of the Site, the User informs the Administration about the fact of the appeal (including the intention to apply) for medical assistance to a doctor of a certain specialization. In order to improve the quality of the services provided, the Administration has the right to record telephone conversations of the User and employees of the administration's call center. The user gives permission to collect, store and process this information, as well as to provide it to a medical institution and / or doctor, to whom the user applies for the provision of medical services. For its part, the Administration undertakes to take measures to protect the confidentiality of this information and not to disclose it to third parties, other than those specified in paragraph 4.1 of this Agreement.

4.3. The user agrees to the use of contact information that he indicates when working with the Site or which is determined by automatic means of fixation (Caller ID, email) when the user accesses the services of the Site, namely: phone and email address, for the Administration to send advertising messages informational nature, containing information about news, promotions and offers held (posted) on the Site.

5. LIMITATION OF LIABILITY

5.1. Due to the fact that under this Agreement the User is not provided with any paid services, the Federal Law "On Protection of Consumer Rights" does not apply to relations between the Administration and Users.

5.2. The administration and its employees under no circumstances provide the User with medical services, paid or free, including in the form of counseling, do not give advice on the diagnosis and treatment of diseases, taking medications, etc.

5.3. Information about medical services, diseases, and specialization of doctors is for reference only. The administration does not guarantee its reliability and compliance with modern scientific achievements.

The administration strongly recommends that you seek qualified medical help directly from doctors of the required specialization, including those whose profiles are presented on the Site.

5.4. Information about doctors posted on the Site, as far as the Administration knows, is reliable. However, the Administration is not able to fully monitor the availability of the necessary documentation confirming the right to engage in medical activities with doctors, although it takes reasonable measures for this. In this regard, the User undertakes, upon contacting a certain doctor, to independently verify that he has the necessary education, qualifications, certification and license of a medical institution.

5.5. The administration does not guarantee the accuracy of the information contained in the comments of Users. The administration removes comments at the request of medical institutions, doctors or Users only if evidence is provided of their apparent inaccuracy or contradiction with the law. The administration removes comments on the requirements of the competent state authorities presented in the manner prescribed by law. The administration has the right at any time to remove any comments and any other information from the Site on its own initiative.

5.6. The administration does not undertake to inform the Users of the principles and criteria for calculating the rating of doctors, although it has the right to do so, in full or in part.

5.7. All services of the Site are provided free of charge and "as is". The user is not entitled to require any changes to the services or data of the Site. The administration is not responsible for any harm, including moral harm, that may be caused to the User when using the Site, unless the disclaimer of liability for such harm is not illegal under the legislation of the Republic of Moldova.

5.8. The administration is under no circumstances responsible for the quality of medical services provided by doctors, including profiles of which are posted on the Site.

6. FINAL PROVISIONS

6.1 This Agreement is valid for the entire period of use of the Site by the User.

6.2. The administration has the right at any time to change the terms of this Agreement by publishing a new edition on the Site. The User undertakes to regularly review the text of the Agreement published on the Site in order to familiarize himself with the changes.